

# RV DIGITAL AIR SLEEP SYSTEM

## 25 YEAR LIMITED WARRANTY COVERAGE

### MODULAR COMPONENTS ARE REPLACEABLE - DO NOT RETURN COMPLETE MATTRESS

Contact online at [www.innomax.com/warranty-claim-form/](http://www.innomax.com/warranty-claim-form/) or by phone at 720-241-0648

**PLEASE READ CAREFULLY:** Our Sleep Systems are designed to provide years of comfort and enjoyment. Your Sleep System is manufactured from the best materials available using the highest standards of workmanship in the construction. The following manufactured components are warranted, as noted, against defects in material & workmanship that impair the serviceability of the product other than normal wear & tear. Warranty applies to: Quilted Zipper Cover, Box & Foam Parts.

#### WARRANTY PRORATION SCHEDULE

WARRANTY YEARS	INFLATOR PUMP	AIR CHAMBER	QUILTED COVER & FOAM PARTS	YEARS	PUMP	CHAMBER	COVER & FOAM
Year 1	N/C	N/C	N/C	Year 13	65%	75%	75%
Year 2	N/C	N/C	N/C	Year 14	65%	75%	75%
Year 3	N/C	N/C	N/C	Year 15	65%	75%	75%
Year 4	65%	75%	N/C	Year 16	65%	75%	85%
Year 5	65%	75%	N/C	Year 17	65%	75%	85%
Year 6	65%	75%	65%	Year 18	65%	75%	85%
Year 7	65%	75%	65%	Year 19	65%	75%	85%
Year 8	65%	75%	65%	Year 20	65%	75%	85%
Year 9	65%	75%	65%	Year 21	65%	75%	90%
Year 10	65%	75%	65%	Year 22	65%	75%	90%
Year 11	65%	75%	75%	Year 23	65%	75%	90%
Year 12	65%	75%	75%	Year 24	65%	75%	90%
				Year 25	65%	75%	90%

**Please Note:** Any stretching or conforming of the cover is a natural part of the breaking-in process for the bed system. Covers which have stretched to accommodate this natural process are not considered defective and are not covered under warranty. (Please refer to the section "Break-in Period" for further information on mattress. This warranty is limited to repair or replacement of the Sleep System at the option of the manufacturer, and any damages or breach of warranty due to consequential losses to property other than the warranted Sleep System components are expressly excluded. In addition, all implied warranties are limited to the duration of this written warranty.

- Normal leveling or flattening out of filling materials, which occur in normal use of the mattress, are not covered in the warranty. Body impressions in any new mattress indicate the upholstery layers are conforming to your body's individual contours. These are not structural defects but normal occurrences in the superior performance of a mattress.
- These impressions will be more noticeable on Queen and King sized mattresses.

**BREAK-IN PERIOD** — Please Note: In order to provide equal support, the heavier body parts must sink further into the sleep system than the lighter body parts. When this occurs, your beds outside cover must stretch or "conform" to the unique shape of your body as it accomplishes a state of equilibrium in your new sleep system. The stretching or "conforming" of your cover is a natural part of the breaking-in process for your new bed system. Normally this takes from 4–12 weeks and will vary according to your body proportions, size, type of system, and the fill level you have chosen. Covers which have stretched and conformed to accommodate this natural process (and provide you with contoured support benefits) are not considered defective and are not covered under warranty.

#### GENERAL PROVISIONS:

**Proof of Purchase:** All Sleep Systems are warranted from the date of the original retail sale as validated by proof of purchase. Warranty coverage will be determined from this date. This warranty is provided to the original purchaser only.

#### WARRANTY DURATION:

**Repair or Replacement:** The manufacturer reserves as their legal right, the option to repair or replace parts covered under this warranty according to its discretion; to make substitutions as required, of materials and components of comparable value and utility as the original part. Any cover returned must be in sanitary condition. Soiled covers will not be accepted for warranty service. If a defect occurs beyond the full replacement portion of the warranty, the manufacturer will repair or replace, at its option, the defective product at listed percentage of current retail price at time of the warranty claim for the Sleep System purchased or a comparable model of the product, if the product originally purchased is no longer in production, plus freight charges.

**Transportation:** Transportation costs to and from InnoMax® are the responsibility of the purchaser.

**Honoring the Warranty:** This warranty will only be honored by direct approval of the manufacturer when all provisions of proof of application and availability of part for evaluation have been met. Manufacturer will not be liable for damage or shrinkage to covers caused by attempts to clean in a conventional washer/dryer.

**Dealer Warranty Responsibility:** Dealers accepting any responsibility for the product warranty analysis do so only at the request of the customer and are under no requirement to do so by the manufacturer, and their statements about validity and proration charges are not necessarily the opinion of the manufacturer. The manufacturer retains & reserves the exclusive right to make warranty determinations.

**Disclaimer:** The manufacturer disclaims liability for any aspect of installation, and any inconvenience caused by a defective part of a component needing to be replaced or repaired. Since the customer controls the installation, inflation/fill, end use, and maintenance of the product, the manufacturer disclaims all liability for any damages caused by the use or misuse of this bed. This warranty excludes all other statutory or implied warranties upon which this mattress is sold.

#### OTHER PROVISIONS:

1. This warranty shall be void unless the Sleep System components are used in accordance with the enclosed instructions.
2. This warranty does not apply to tears, punctures, or damage caused by improper use, negligence, excessive strain, improper installation, accidents, acts of nature, or failures caused by extreme temperature.
3. Any apparently defective component must be returned to the manufacturer at the purchaser's expense with an explanation of the problem. A proof of purchase (sales receipt) verifying date and price of purchase must be included.
4. Warranty is void if product is used commercially. Consumer is responsible for listed percentage of current retail price at time of warranty claim.
5. Please allow up to 90 days for performance by InnoMax® under this warranty.

# RV DIGITAL AIR SLEEP SYSTEM

## 25 YEAR LIMITED WARRANTY COVERAGE

### MODULAR COMPONENTS ARE REPLACEABLE - DO NOT RETURN COMPLETE MATTRESS

Contact online at [www.innomax.com/warranty-claim-form/](http://www.innomax.com/warranty-claim-form/) or by phone at 720-241-0648

#### What is covered?

All Digital Air Inflators and Vulcanized Air Chambers are manufactured from the highest quality materials available. Every Digital Air Inflator and Vulcanized Air Chamber shall be free of failures resulting from defects in materials or workmanship for the period listed below from the date of original retail purchase if used under normal circumstances. This warranty is provided to the original purchaser only. This warranty is limited to repair or replacement of the defective Digital Air Inflator or Vulcanized Air Chamber component, at the option of InnoMax, and any damages for breach of warranty due to consequential losses to property other than the defective Digital Air Inflator or Vulcanized Air Chamber component is expressly excluded. In addition, all implied warranties are limited to the duration of this written warranty. This is the exclusive express warranty for this Digital Air Inflator or Vulcanized Air Chamber and any other statements or express warranties are expressly denied. This warranty is void unless the Digital Air Inflator or Vulcanized Air Chamber is used in accordance with instructions.

#### What is the Coverage Period?

InnoMax warrants to the first purchaser only. The warranty starts with the date of original purchase. You must have your original purchase receipt to demonstrate original purchase date. InnoMax obligation under this warranty shall be limited to the repair or replacement at our plant of any part or parts which prove defective within a period following the date of original purchase as outlined in the Warranty Proration Schedules.

#### WARRANTY PRORATION SCHEDULE

PRODUCT	TOTAL LIMITED WARRANTY PERIOD (*Except Transportation)	NO CHARGE REPLACEMENT PERIOD (*Except Transportation)	CHARGE FOR REPAIR OR REPLACEMENT YEARS 4-25	PRODUCT	TOTAL LIMITED WARRANTY PERIOD (*Except Transportation)	NO CHARGE REPLACEMENT PERIOD (*Except Transportation)	CHARGE FOR REPAIR OR REPLACEMENT YEARS 4-25
Digital Air Inflator	25 Years	First 3 Years	Post warranty - 65% of current retail price from participating retailers.	Vulcanized Air Chamber(s)	25 Years	First 3 Years	Post warranty-75% of current retail price from participating retailers.

\*Transportation costs to and from InnoMax® are the responsibility of the purchaser. Please allow up to 90 days for performance by InnoMax® under this warranty.

#### Digital Air Inflator Warranty Exclusions

This limited warranty specifically **does not** apply to:

- Excessive strain; any damage caused by improper use or improper installation; negligence; accidents; acts of god; failure caused by extreme temperatures; incidental or consequential damage; freight from/to consumer associated with repair or replacement; the entire Digital Air Inflator if sold as "floor model" or "as is".
- This limited warranty does not cover defects caused by abuse, misuse, improper assembly or use with improper power supply.
- This warranty is VOID if the seal is broken and/or the casing is opened.
- This warranty is VOID if the Digital Air Inflator is used to inflate any object other than the air mattress originally purchased with the Air Inflator.

#### Vulcanized Air Chamber Warranty Exclusions:

This limited warranty specifically **does not** apply to:

- Tears; punctures; excessive strain; mattress odor caused by bacteria; body impressions; discoloration or other environmental factors; any damage caused by improper use or improper installation; negligence; accidents; acts of god; failure caused by extreme temperatures; incidental or consequential damage; freight from/to consumer associated with repair or replacement; the entire vulcanized air chamber if sold as "floor model" or "as is".
- This limited warranty does not cover defects caused by abuse, misuse, improper assembly, use with improper power supply, or inflation by means other than an InnoMax air inflator.

Any apparently defective Digital Air Inflator or Vulcanized Air Chamber must be returned to the dealer where it was purchased or to InnoMax® at the purchaser's expense. A copy of the invoice or receipt of the original retail purchase of the Digital Air Inflator or and Vulcanized Air Chamber must be included with the apparently defective Digital Air Inflator or Vulcanized Air Chamber. Please allow 90 days for the performance of this warranty. Any product repaired or replaced under this Digital Air Inflator warranty does not carry a new warranty. The product is covered under the original warranty for the time remaining of the "no charge replacement period". The period is determined from the date of the original purchase.

This warranty gives you specific legal rights. You also have implied warranty rights. In the event of a problem with warranty service or performance, you may be able to go to small claims court, a State/Provincial court, or a Federal district court.